My Manchester (http://my.manchester.ac.uk): A Quick Overview

What is My Manchester?

My Manchester is now the single gateway for current students to access key tools, services and information to support their student experience.

Why has it been developed?

My Manchester has been developed in direct response to student feedback on their use of the University's online systems and difficulties in finding what they need quickly and easily. It aims to enhance the student experience by improving access to the wealth of excellent information, tools and services already available, and also to facilitate better communication with our students. Feedback from early user testing has been very positive and enthusiastic. The Students’ Union has been heavily involved throughout the initial development to help ensure My Manchester focuses on the needs of the user - and Phase Two during 2011/2012 will see on-going improvements and more features, based on more in-depth student feedback.

My Home – Hot Topic feature, My News portlet (including new Student News feed), Email, University Calendar, P:Drive, Bookmarks

My Studies - My Courses & My Organisations (Blackboard), exam timetable, End of Unit Questionnaire

My Services – Registration, student system, e-payments, help request tracker (eg IT issues), funding application

Student Life – Crucial Guide Live (support and information), Sport, Accommodation, International Student

Thinking Ahead – Careers, Volunteering, Placements and Internships, Postgraduate Study, Alumni

My Union – SU election voting, Fuse TV, Mancunion news feed, UMSU Twitter feed.
My Manchester Guest View

The My Manchester Guest View (http://my.manchester.ac.uk/guest) replaces the old StudentNet, providing a gateway into the main personalised portal, but also easy, open access to certain elements to students, staff and external visitors.

This includes the Crucial Guide Live and the Help and Support feature, which will be useful to staff involved in supporting students. The latest Student News and items on the student Noticeboard can also be seen. All these features can also be found within the My Manchester portal itself.

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The Help and Support feature is a key element of My Manchester

1. **A-Z** - A collection of hundreds of alphabetically ordered links to information about student support and services.
2. **Categories** - Each entry in the A-Z has been assigned a category, and the user has the option of browsing these.
3. **Ask a question** - Allows students to enter a query into the search box (see below) on any topic, and to search a database of 400+ answers.